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Dear **SANATA Member**,

We commend you for your service! We know you have much responsibility on your hands, of which the basics are to help patients cope with problems by improving their psychological health, evaluating patients' needs and accommodating them accordingly; implementing behaviour modification programs to name only a few. These are important contributions made by YOU which fosters society to live emotionally more positively; promotes healthy behaviour within society and a major contribution is the improvement of a patient's quality of life.

Although the work performed by therapists is honourable, it does not mean that therapists are immune to complaints being made to the HPCSA, or a summons being issued against the therapist for a matter where the patient believes they were ill-advised. It is clear that in today's litigious society, a patient and their attorney have no compunction about holding any medical professionals answerable when they feel they have become a victim to alleged negligence or unprofessional behaviour.

Any professional who provides advice can be held personally liable for causing "harm" to a third party. Should a patient feel that he/she was not provided the proper support they needed by the therapist, they will have no problem in taking the matter up with the HPCSA or seeking legal action against the therapist.

A liability claim against a therapist can be a very stressful experience and having insurance in place to take care of the financial factor of the claim, is due to alleviate a great proportion of the worry.

Legal fees are exorbitant and whether you are guilty or not, you would need to defend yourself against a negligence claim being made against you.

Various limits of indemnity insurance are available for therapists, which allows you to choose sufficient cover to suit your budget.

We are happy to answer any concerns or queries you may have, so please do give us a call or send us an email.

Our quotations are free and there is no obligation to join, hence we invite you to obtain a quotation for this essential cover.

Kind Regards,

**Monique Bala**  
Account Executive

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